**Cell Phone Information**

For safety considerations, it is absolutely necessary that you have a working cell phone while in Innsbruck and traveling on the weekends. You must let the program administration know how you can be reached in Europe, no later than check-in in Innsbruck on July 1. You are responsible for keeping your phone charged and in working order while traveling.

**Options:**

- International Plan on your **current phone** – contact your provider!
- Unlock your current phone and purchase an **Austrian SIM card** (€10). Contact your provider to request to have your phone unlocked no later than a week before your departure.

While these first two options are preferred and recommended, there is also the possibility to buy an Austrian cell phone and a short-term "pre-paid" plan from T-Mobile Austria. The cost will depend on the phone available, starting around €20 (approximately $22.00). This is not a smart phone and you must continue to add credit, especially for use outside of Austria.

Please indicate in the Pre-Departure Information Form (see link below) which option you intend to use.

**General:**

Wi-fi connections are good in Innsbruck, but unreliable when traveling. Therefore, just relying on being able to use your U.S. phone in airplane mode is not an option.

**NOTE:** The Rössl dorm front desk can receive incoming calls but will not be able to transfer calls to student rooms. However, in the event of an emergency, the Rössl (staffed 24/7) will transfer emergency calls to a University of New Orleans representative.

---

*To indicate your preferred cell phone option, please submit the Pre-Departure Information Form on our website:*

[https://iesec.uno.edu/fileupload](https://iesec.uno.edu/fileupload)