

Group Flight Options for the UNO-Innsbruck International Summer School 2019

Students may purchase their airline tickets on the group flight options arranged by ITS Tours, or they may opt to purchase their tickets independently. *The program administration does **not** recommend purchasing an airline ticket before the student is accepted into the International Summer School program.* Students will be informed in writing about their acceptance.

GROUP FLIGHT DETAILS

For information on how to reserve a seat on one of the preferred group flight options, please read the information given below carefully. You may also contact ITS Tours directly at 979-764-9400 or UNO@SuddenLinkMail.com for any additional questions or requests.

TRAVEL DATES

The UNO-Innsbruck International Summer School 2019 starts on Saturday, June 29 and ends on Friday, August 9. To arrive on Saturday, June 29, you **must** depart the United States on Friday, June 28 (overnight flight). All students must check into the dormitory by 4:00 pm on June 29, in time for the mandatory orientation. Return date is Friday, August 9.

GROUP FLIGHTS

ITS Tours of College Station, TX has arranged group flight options on Delta, Air France/KLM and American Airlines. The flights will depart from Atlanta or New Orleans on June 28, 2019, arriving in Munich, Germany on June 29, and return on Friday, August 9. Group seats are limited and sold on a first-come, first-served basis. The cost for round-trip airfare from Atlanta to Munich is \$2,145.00, and from New Orleans to Munich it is also \$2,145.00 (via Charlotte on American Airlines) or \$2,295 (via Detroit on Delta), if full payment is received by Tuesday, March 26, 2019. Additionally, ITS Tours can make travel arrangements for students attending the program from most U.S. cities to Munich as well as for those students wishing to depart a few days before the start of the program and/or to extend their stay in Europe at the end of the program. Costs of these variations will be advised upon request.

To reserve your group flight, to secure a seat for connecting U.S. cities, or for an extended stay in Europe: Please e-mail ITS Tours at their designated email address for this UNO group (see below). Identify yourself as a student of The UNO-Innsbruck International Summer School 2019 program, give your full name (as per valid passport)*, the dates of your proposed departure and return to the U.S., your preferred U.S. departure city, gender, and date of birth. Additional information per TSA (Transportation Security Administration) regulations may be required before the date of departure. Students who have TSA PreCheck or Global Entry Known Traveler Numbers can enter these any time after ticketing or upon online or airport check-in.

To contact ITS Tours:

979-764-9400 or UNO@SuddenLinkMail.com

*Your passport must be valid for at least six months beyond your period of stay or you may be denied entry into Germany and other European countries.

Payment Terms:

A \$350.00 per seat deposit by credit card or check is required at the time of requesting a reservation in the group air block. The deposit is refundable if written cancellation notice is received by ITS Tours by close of business (3pm, Central Time) on Wednesday, February 20, 2019.

Final payment by check or credit card will be due no later than the end of business (3pm, Central Time) Tuesday, March 26, 2019, and is non-refundable once received by ITS Tours. ITS Tours must receive full payment by March 26, 2019 in order to issue a ticket at the group rate. However, please keep in mind that group space is limited and is provided on a first-come, first-served basis and may not be available if participants wait until this date. After March 26, 2019, tickets will be available at the prevailing individual rate on the date of

purchase. Because all airline tickets are non-refundable based on the payment schedule heretofore mentioned, it is very strongly recommended each participant purchase travel insurance from either ITS Tours (see below for more details) or a seller of appropriate travel insurance you choose.

Please be aware that group seats are blocked by ITS Tours about a year in advance of the proposed travel dates and the airlines are guaranteeing a fixed base rate for the seats regardless of what happens with the airfares. Because of this, at times, there may be individual seats available for instant purchase online or directly with the airline(s) that may be lower priced than the group airfares. These types of tickets must be purchased instantly, however, and only a very limited number of seats will be available for sale. The group base rate ITS Tours has negotiated is the same for all travelers in the group and is guaranteed not to change as long as all deadlines are adhered to. Note, however, that the group rates quoted here and in the brochure include all government taxes, airline surcharges, airport fees, and other surcharges on the date this information is printed for publication. These taxes, fees, and surcharges are subject to change until ticketing, and ITS Tours is responsible to inform all participants who have made a flight reservation with them of any changes in the price of the ticket or any additional charges at the ticketing time. Please note that some fees may apply for checked and/or carry-on luggage. For each airline's baggage and frequent flier mileage accrual policy, refer to the respective airlines' websites. Additional fees may apply for upgraded seat assignments, upgraded meals, early boarding, etc. Upgrades to Premium Economy, Business or First Class from a group regulated airline ticket are not allowed. For travel regulations by the Transportation Security Administration, please visit: www.tsa.gov/travelers.

ITS Tours accepts checks, VISA, MasterCard or American Express credit cards for all payments. Credit card payments must be accompanied by an authorization form completed by the actual cardholder, which must be signed and dated before being sent to ITS Tours. Please advise ITS Tours in your initial correspondence of your preferred method of payment. Once you have applied to The UNO-Innsbruck International Summer School, ITS Tours will e-mail you the details regarding the group flight and Eurailpasses. Students are urged to book and make their deposit early in order to ensure a reservation on the preferred group schedule. *However, the program administration does not recommend purchasing an airline ticket before the student is accepted into the International Summer School program.* Space can only be guaranteed once ITS Tours has received your payment and signed authorization. Again, group space is limited and is provided on a first-come, first-served basis. When the first set of seats has been allocated, the next block of seats will be utilized, again, on a first-come, first-served basis. Reservations for connecting domestic flights are made at the time of booking and deposit. Connecting from a city other than Atlanta and New Orleans may incur additional costs.

Tickets will be electronic and will include a group flight passenger receipt and flight itineraries. Bus transfer information (pick-up point, departure time, etc.) will be sent to each person by the University of New Orleans and/or will be available on the program web site. Group tickets are issued approximately 30-45 days before departure. Once a ticket has been issued, it will be non-transferable, non-changeable, and non-refundable for any reason including medical reasons. Rerouting is not allowed for any reason once an airline ticket has been issued. In addition, no partial credit for unused tickets will be granted nor will credit toward future travel be granted if all or part of a ticket has been cancelled or used. Cancellation of a reservation will incur penalties; details will be provided upon request.

When full payment has been received, the airline will place participants into the "block" of seats assigned to the group on each aircraft. Specific seat requests cannot be honored in advance of online or airport check-in. It is possible to request a change from the "block" upon check in with Delta but a change from the pre-assigned "block" seat may not be granted before airport check-in. Frequent flier numbers may only be presented to each specific air carrier upon check-in with that specific carrier and will not be accepted in advance. Airlines may limit the miles accrued for specific tickets purchased. Please refer to assigned airline for details.

Travel Insurance:

Because payment(s) to ITS Tours are non-refundable on or after February 21, 2019, The UNO-Innsbruck International Summer School, The University of New Orleans, ITS Tours, and all airlines and their partners

involved strongly recommend each participant consider purchasing appropriate travel insurance for trip cancellation, trip delay, baggage loss, etc. Each participant and/or purchaser of travel insurance is solely responsible for understanding the possible limitations associated with the travel insurance they decide to purchase. Travel insurance is available for purchase through ITS Tours acting as an agent for Travel Guard. Any specific questions or claims need to be directed to Travel Guard.

Other Travel:

ITS Tours will also be able to make any other travel arrangements before and/or after the program. If you plan to travel independently in Europe before and/or after the scheduled Innsbruck program, ITS Tours can help arrange this travel for you. This may save you some money. It may be possible to fly back with the group flights even if your flight to Europe was different than the scheduled group flights, as long as your flights are arranged through ITS Tours. Different conditions may apply if you make alternate travel arrangements with ITS Tours. These, and any other requests for flight deviations, will be handled separately by the international air department at ITS Tours.